Technical Support

In the previous sections of this catalog, we have described the necessary tools, materials, and supplies required for successful strain gage installation. Once the proper selection of application accessories is made, the next and most important step in installing the gage is the application technique itself. To this end, Micro-Measurements offers a full range of technical support that includes an extensive set of instructional publications, regularly scheduled training programs on the procedures and techniques for making high-quality strain gage installations, and self-teaching aids to help trainees quickly gain skill and proficiency in application techniques. Additionally, we maintain a full-time Applications Engineering staff to assist the customer with any particular strain gage installation problem.

TECHNICAL PUBLICATIONS

Micro-Measurements has published an extensive set of technical notes and detailed instructional literature on practical strain gage application techniques. Most of this technical literature is unique in that the content cannot be found in engineering textbooks or other published sources. This library of strain gage reference material is continuously updated to reflect the latest technology in application techniques.

APPLICATIONS ENGINEERING

In keeping with Micro-Measurements customer-service policies, help is never farther away than your telephone when you encounter a problem in strain gage application. A staff of trained Applications Engineers is always on duty at our facility in Raleigh, North Carolina during regular office hours, to answer your questions and provide whatever assistance you may need. They welcome your inquiries not only by telephone, facsimile and email, but also by personal visit to our facility.
TECHNICAL TRAINING

Micro-Measurements training programs cover all levels of strain gage technology. Our specially designed Technical Training Center in Raleigh, North Carolina is complete with the latest in visual-aid equipment, and features custom-built, fully equipped work stations for hands-on learning. Our strain gage workshops are hands-on programs where each participant completes gage installations using materials selected for suitability in a majority of gage operating environments. For a detailed description of these workshops, other courses, and schedule of dates, see our Training Program Brochure.
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